

## Vapormatt service contracts

We have created a range of service contracts to keep your wet blasting machine(s) in good working order. We can also service and support all wet blasting machines from other suppliers. To ensure we cater for all requirements, our service contracts range from our entry level Bronze package to our highly comprehensive Platinum package.

Services Included	Memberships			
	Bronze	Silver	Gold	Platinum
Unlimited telephone advice and support	<b>√</b>	<b>√</b>	<b>√</b>	V
Unlimited remote software support	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
Services included		V	<b>√</b>	V
Full system check		V	<b>√</b>	V
Priority breakdown response		V	<b>√</b>	V
Fixed breakdown labour rates		V	<b>√</b>	V
Vapormatt 4.0			<b>√</b>	V
Breakdown labour support			<b>√</b>	V
All travel costs covered			<b>√</b>	<b>√</b>
Consumable wear parts			<b>√</b>	V
Advanced access to new technology			V	<b>√</b>
Extended warranty				<b>√</b>
All parts are covered				<b>√</b>

Contact us for more details about any of the points above.

Please note, wear parts are those items that wear during normal operation of the machine.

Vapormatt 4.0 is fitted to all new automatic machines and can also be fitted to existing automatic machines. Please note that you don't have to take out a service contract with us to have your wet blasting system serviced or repaired in the event of a breakdown.



To find out more, including case studies of how these services have benefited our customers, contact us:



# Original Vapormatt spare parts

We supply high quality spares backed by a quick and reliable delivery service to keep your machine(s) operating at the highest levels of uptime. Our comprehensive range of original Vapormatt spare parts is supported by our promise to always hold stock of our most commonly requested items, typically ware parts that succumb to the abrasive nature of the wet blasting process.

### Spare parts catalogue

Our extensive spare parts catalogue is designed so you can quickly and easily find what you are looking for. To access our spare parts catalogue visit: **vapormatt.com/aftermarket/spare-parts** 

Once you have found all the spare parts you need, contact us and we will produce a quotation for you, including an estimated delivery time. We can also supply a critical spare parts list for your machine to ensure it can be kept at its optimal performance, meaning less downtime.

Our Aftermarket team can also help you identify the correct spare parts if you cannot find what you are looking for, or want confirmation you have chosen the right parts.

Need spare parts for machines manufactured by another supplier? No problem. Contact our Aftermarket team to find out if we can supply what you need.

All spare parts are despatched as quickly as possible to make sure your machine remains as productive as possible.



To find out more, to search our spare parts catalogue and to contact us: vapormatt.com/aftermarket/spare parts

# Upgrade your existing machine

A highly cost effective way to boost your surface finishing performance is to simply improve your existing wet blasting machine. Regardless of the brand, we can improve its operation to the level you need.

We have two options available: one for if you already own a Vapormatt machine and another if you own a machine manufactured by a different supplier.

### Vapormatt Upgrade

For when your Vapormatt machine is no longer meeting your production requirements.

### Vapormatt Inside

We can fit original Vapormatt components to improve the performance of machines built by different suppliers.



#### What is included?

- A full on site inspection by one of our wet blasting specialists, who will assess your current machine and recommend required improvements
- A full and detailed proposal, including parts and labour at a fixed price
- Once agreed, we will complete the upgrade and test the machine to ensure it lives up to our Vapormatt promise
- A full 12 month guarantee on all work undertaken

Over time, we may have developed new components that could improve your Vapormatt machine's performance. All upgrades will include the latest technology and innovations in wet blasting.



To find out more about Vapormatt upgrades, including case studies of how these services have benefited our customers, and to contact us:

vapormatt.com/aftermarket/inside-and-upgrade



# Vapormatt 4.0

Our industry 4.0 solution gives you on demand remote support and monitoring for your auto. wet blasting machine. Offering effective preventative maintenance, it taps directly into the knowledge and insights our team have collected over decades.

The preventative maintenance and immediate support the solution offers helps realise the full potential of your machine by optimising its production availability whilst delivering rapid ROI on the 4.0 solution and the machine.

Often eliminating the need to explain issues verbally, the efficient support the solution delivers reduces the need for production and maintenance managers to get involved with machine issues.

The solution also makes use of historical operating data to identify what has previously gone wrong to help prevent issues occurring again, rather than solely reacting to the immediate situation.

#### Other Vapormatt 4.0 benefits include:

- Reduced stock holding of spare parts by using production data to calculate when they are required.
- Increased machine life thanks to highly efficient preventative maintenance.
- Increased finishing and product quality because maintenance issues are identified early.

The combination of speed, our knowledge and permanent support Vapormatt 4.0 offers helps deliver trouble free, low maintenance operation for maximum productivity.

Fitted to all new Vapormatt auto. wet blasting machines and activated by one of our Vapormatt 4.0 subscriptions, it is a solution that can be retrofitted to older automatic machines too.





### For further information contact:

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